

Technical Requirements:

Proxy / Spyware and Firewall

The settings on this software should be adjusted to allow full rights, permissions and exclusions for the following:

- Executable: TCWIN.EXE, FCWIN.EXE, EST8WIN.EXE, WillBuilder.exe
- Domains (wildcard): *.doprocess.com, *.doprocess.ca, *.convey.ca, *.lawyercentric.com
- Ports: - 21 (convey.ca ftp), 80 (web), 443 (ssl web), 25 (mail), 110 (mail), 587 (mail, if port 25 blocked by ISP), Port Range: 6000-10 (convey.ca projects setup)

Spam Filters

Spam Filters/software should be modified to allow the following email accounts through:

- inquiries@doprocess.com (Customer and Technical Support)
- info@lawyercentric.com (connection to Do Process services)
- messenger@webex.com (webinars)
- survey-noreply@smo.surveymonkey.com (customer experience surveys)

Document Management Systems

The following list extensions should be added into DMS list of exceptions for the best compatibility with Conveyancer:

- .P, .S, .M, .PS, .PM, .SM, .PSM, .ACC, .CND, .DP\$, .ENC, .FMT, .IDA, .IDV, .LBL, .LED, .PAY, .PRJ, .TEN, .TSK

Also, please note that our software uses specific directories to store generated documents, and if these files are moved, you will receive 'file cannot be found' error messages. It is highly recommended that files be copied from these folders into your DMS, if you wish to store these files in the DMS.

Remote connectivity

We do not provide customer support for issues related to being remotely connected to The Conveyancer. However, there should not be any reason that our software cannot run through a remote connection.

Please note that response times may vary when connecting remotely, and are highly dependent upon your internet connection speeds (see recommended internet connection speed for more information).

Document Production "mode"

Do Process has maximized the efficiency with which our software interacts with MS Word and WordPerfect. Selecting the "Mode" that works best for your office is key to effective and efficient document production. We recommend the following modes for your new installation:

- Word - BLUE Mode
- Word Perfect - RED Mode

If you do experience issues with document production, please consult the help guide or speak with Do Process Customer Service about the mode in which you are running.